



## TRUSTED OPTIONS WITHDRAWAL POLICY

We normally process each withdrawal request the same business day, if requested before 3pm EST Monday to Friday (not including US Fed Bank holidays). However, in case of shortage of data on the client side, or delays on third-party side, the processing time may be longer and can take up to 3 business days.

All funds must be returned to the source of the original deposit, including the same BTC wallet that was used to make the deposit. To request a change of BTC wallet you must contact [support@trustedoptions.com](mailto:support@trustedoptions.com). Only one request per month is allowed.

The Client agrees to pay any withdrawal fees, i.e., to pay any BTC money transfer fees associated with any transfer, settlement or movement of funds or assets on the Client's behalf.

The minimum withdrawal amount is \$100

For funds, which were not active, i.e., with which Client has not made 1x turnover, maintenance fee of 20% on each of the withdrawal amounts apply, which shall be paid by the Client.

Trusted Options reserves the right to request a government issued photo ID (such as a driver's license or passport) and a 3-months recent proof of address (such as a bank statement or utility bill), if needed. Mobile phone bills and other general mail will not satisfy this requirement. If the withdrawal amount, or cumulative withdrawal amount on the account, exceeds \$10,000, Trusted Options' finance department may require certified copies of all identification documents,

regardless of whether uncertified copies have previously been submitted. Documents must be certified as true original copies by a notary public, or at the post office. You must meet the minimum turnover requirements as set out in the terms and conditions.